

■ Warranty period

5-year warranty from the date of purchase

■ Procedures

By registering as a user using a PC, mobile phone, etc. within 14 days of purchase, the following warranty provisions stipulated as the owner of the purchased product will apply. During the warranty period, warranty support is available within the indemnification provision. (User registration must be required).

Please keep your receipt or documents proving purchase with document comes with product. otherwise it will not be covered by the warranty.

■ Warranty details

※Customers are responsible for the shipping costs when returning damaged products to us.

	#1	#2	#3	#4	
ENNE	¥7,000	¥7,000	¥8,000	¥10,000	+Shipping
LINN	¥6,000	¥6,000	¥7,000	¥10,000	+Shipping
ZINN	¥6,500	¥6,500	¥7,500	¥10,000	+Shipping

※The warranty is limited to the original owner who purchased and registered the product.

※As a result of strict inspection according to our regulations, if it is determined that the failure is caused by manufacturing error or defective materials under normal usage conditions, we will provide free replacement according to our regulations.

We will repair or replace it. However, this is only applicable to the first registered owner.

※Inspections for initial product defects can only be conducted at our head office in Japan.

Please understand that it may take some time to report the test results.

※Customers are responsible for the shipping costs when returning products to us for inspection.

■ After warranty expires

Regular repairs are available even after the warranty has expired.

For details such as parts prices, repair quotation, delivery dates, etc., please contact an authorized dealer.

■ If the product is not covered by the warranty even within the warranty period

- (1) Failure due to usage, operational error, or intentional failure.
- (2) Corrosion and failure due to improper storage, maintenance, and care.
- (3) If the product has been modified, repaired or disassembled by someone other than our company.
- (4) Loss, damage, or malfunction due to force majeure such as natural disasters, fire, theft, etc.
- (5) Products for which no user registration has been made.
- (6) If the damaged items (sections) are not attached.
- (7) If only a portion of the damaged item is presented, or the product name etc. cannot be confirmed.
- (8) Variations in materials that do not affect functionality.
(cork, reel seat color and wood grain pattern, guide winding thread color, etc.).
- (9) Sensory phenomena such as color unevenness, slight sounds, rattling, squeaking, etc. that generally have no functional effect.
- (10) Unavoidable events that occur due to the rod manufacturing method
(slight bending of the blank, etc.).
- (11) Natural fading, peeling, corrosion, rust, cracks, etc. on painted and plated surfaces due to changes over time, and similar matters.
- (12) This warranty applies only to the first owner registered at the time of purchase.
Second-hand sales, etc. This does not apply if the owner changes.
- (13) Malfunction due to use other than fishing.
- (14) If our company determines that the above applies to (1) to (13).

■ Other notes

- (1) This international warranty is valid only within countries except Japan.
- (2) We are not responsible for any loss or damage to repaired items during shipping, so please contact the delivery company.
- (3) During repairs of 3rd and 4th section, all sections of the rod required to be shipped for ferrule alignment, etc. Repairing 1st and 2nd section, authorized dealers might have some stocks for a replacement so please get contact with them for availability.
※Please note that dots on the wrapping of edge of each section may not be in a straight line if you replace 1st and 2nd section from the stocks of dealers.
(There is no problem with the performance of the product)
- (4) Even if you send us the item for repair, we may not be able to repair it in some cases.
- (5) Since we are unable to confirm the actual product at the time of contacting us, after the repair request item arrives at our company, if we determine that the item cannot be repaired, we will contact to the authorized dealers where you asked repair.
- (6) Delivery times for repairs that must be returned to YAMAGA BLANKS in Kumamoto JAPAN vary by country. For more details, please contact the authorized dealer where you made your request for repairing.
- (7) When we notify you that the repair has been completed, we will replace the item by returning the actual item to the dealer you requested the repairing.
- (8) Under no circumstances will we be held responsible for incidental damages (travel expenses, fishing expenses, loss of reel/line, etc.) due to malfunction, application of substitute products, inconvenience, and losses due to the inability to use the rod.
- (9) Even within the warranty period, depending on production circumstances, the product may be repaired or replaced with an equivalent product.
- (10) This warranty promises to replace or repair the product based on the stated period and conditions.
This warranty does not limit your legal rights.
- (11) For repairs, etc. after the warranty period has expired, please contact the authorized dealers where you purchased it.
- (12) Shipping costs from the customer to authorized dealers' insurance premiums, transportation costs, communication costs (excluding communication costs from authorized dealers to the customer), packaging materials costs, recording media, and other consumables are the responsibility of the customer.
We will be responsible for the shipping costs incurred when returning items to the authorized dealers.
- (13) Please note that if you use this warranty, we will not return damaged items or replacement parts that you send us back.
- (14) Even within the warranty period, repairs such as replacement guide will be provided for a fee, so please contact the authorized dealers where you purchased it for details.
- (15) Products that have been discontinued for a certain period of time may not be able to be repaired.
For more information, please contact the authorized dealers where you purchased it.
- (16) Please note that repaired or replaced parts made of natural materials such as cork grips and wood spacers may differ slightly from the original color and shape.
- (17) Personal information received will be managed responsibly by YAMAGA TSURIGU Co., Ltd., and will not be used for any purpose other than registration and management related to the service.

YAMAGA TSURIGU Co., Ltd. (YAMAGA Blanks)

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